

2025

ANNUAL REPORT

GRIT MAKES GREAT.™

ARDENT.™
CREDIT UNION

CHAIRPERSON REPORT

At Ardent, our focus has always been on **servicing our members with strength, stability, and care**. In a year marked by economic uncertainty, we remain committed to helping you navigate changing conditions while continuing to invest in the services and support you rely on.

In 2025, the economic landscape remained uncertain amid geopolitical tensions, shifting trade policies, and a generally slowing global economy.

While inflation showed signs of easing, enabling the Federal Reserve to lower interest rates three times during the year, consumer confidence declined steadily, ending 2025 at its lowest level. Guided by its dual mandate to promote full employment and maintain inflation near 2%, the Federal Reserve adjusted policy in response to moderating price pressures. However, weakening consumer sentiment signaled growing economic pessimism and uncertainty about the path ahead.

This decline in confidence affected consumer spending and borrowing activity, contributing in part to **lower loan balances at year-end**, as reflected on our balance sheet. Within this environment, your credit union **strategically focused its investments and product development efforts** to best support your financial needs.

A major milestone during the year was the **expansion of Ardent's field of membership** from a Community Charter to a **Multiple Common Bond Charter**. This change allows us to offer membership to nearly anyone in the

U. S. With Ardent members already located across the country, this expansion reflects the broad community we already serve and supports our continued growth.

For the first time, we introduced **in-branch cash services** at several of our higher-traffic locations. While broader trends indicate declining cash usage, we frequently heard from members that services like check cashing and access to specific denominations remain important. Member response has been overwhelmingly positive, and **we plan to expand cash services to most branch locations by the end of 2026**.

Throughout 2025, we continued making meaningful investments to enhance the digital banking experience. Early in the year, **we launched SavvyMoney within eBanking**, providing powerful credit monitoring and insights to help members better understand and manage their financial lives. We also **expanded self-service capabilities within our digital banking platform, streamlined the application process**, and introduced a new **text message tool to communicate with members conveniently and in real time**.



CHAIRPERSON REPORT CONT.

Additionally, we continued developing **Ardi, our AI-powered virtual assistant**, which provides answers to many member questions 24 hours a day. We remain committed to leveraging technology, including artificial intelligence, to deliver faster, more personalized service while continuing to invest in our foundational infrastructure to **ensure technological safety and soundness**.

The Treasurer's Report reflects a strong financial year in 2025, with earnings of nearly \$2 million. We ended the year with just under \$900 million in assets, representing **growth of nearly 5%, and \$87 million in net worth**. Our net worth ratio remains strong at 9.88%, well above the National Credit Union Administration "**well-capitalized**" threshold, reinforcing the financial stability of your credit union.

As we look toward 2026, we remain cautious. Consumer confidence weakened significantly in January before showing some improvement in February. **Economic conditions continue to evolve, and we are closely monitoring developments**. Through every cycle, we remain steadfast in our commitment to delivering products and services that help our members achieve financial well-being. We are proud to operate as a financial cooperative, guided by the credit union philosophy and focused on earning your trust and business each day.

None of our 2025 success would have been possible without the extraordinary dedication of our team. Their commitment to advancing our

mission of **empowering people and strengthening communities** continues to make a meaningful difference. This dedication was recognized when **Ardent was voted Philly's Favorite Credit Union for the second consecutive year** and when we were **featured on Bloomberg Television's "World's Greatest"** as a standout in the credit union industry. These honors reflect how deeply our team cares about our members.

We also extend our sincere **gratitude to our volunteer Board of Directors and Supervisory Committee** for their leadership, guidance, and shared vision for Ardent's future.

Most importantly, we **thank you for your loyalty and continued trust**. We deeply appreciate your support and remain committed to serving you with excellence in the years ahead.

Gloria Wilson
Chair of the Board

Rob Werner
President / CEO



TREASURER'S REPORT

As Treasurer, I closely monitor the financial decisions made throughout the year on behalf of the Credit Union's membership. I am pleased to report that the **financial condition of Ardent remained strong in 2025**, despite the significant challenges we've all faced in these uncertain times.

Economic uncertainty largely from trade policy, geopolitical tensions, and slower global growth was the theme for 2025. Interest rates and inflation finally declined providing some relief. The Federal Reserve continued easing with rate cuts totaling 75 basis points during the year. Despite the challenging environment, your Credit Union remains strong and committed to serving all your financial needs.

The **regulatory net worth of Ardent Credit Union was \$86.9 million** for the period ended December 31, 2025 with a **net worth ratio of 9.88%**, well above the 7.0% required to be considered "well-capitalized" by the National Credit Union Administration.

Total **assets increased \$41.2 million**, or approximately 4.8%, to **\$894.3 million at year-end**. Total **loans decreased \$13.0 million**, or 2.3%, as loan paydowns outpaced growth in originations. **Deposit balances increased 6.26% to \$724.4 million**, as market rates declined, we maintained competitive pricing and retained balances that might otherwise have migrated. The Credit Union reported **net income of \$1.9 million in 2025**.

With optimism for the future, be assured that Ardent's volunteers, management team and staff are committed to building lasting relationships that will sustain the long-term value of membership.

Audrey Klijian
Treasurer



CONSOLIDATED STATEMENTS OF FINANCIAL CONDITION

	ASSETS	2025	2024
	NET LOANS TO MEMBERS	\$557,458,079	\$570,453,632
	CASH AND CASH EQUIVALENTS	116,815,563	71,526,583
	INVESTMENTS	149,945,205	140,534,941
	OTHER ASSETS	70,078,853	70,614,361
	TOTAL ASSETS	894,297,700	853,129,517
	LIABILITIES AND MEMBERS' EQUITY		
	LIABILITIES		
	MEMBERS' DEPOSITS	724,338,140	681,674,849
	BORROWINGS	75,000,000	85,000,000
	OTHER LIABILITIES	14,548,691	14,984,783
	TOTAL LIABILITIES	813,886,831	781,659,632
	MEMBERS' EQUITY		
	RETAINED EARNINGS (NET WORTH)	86,901,689	85,029,565
	ADDUMULATED OTHER COMPREHENSIVE LOSS	(6,490,820)	(13,559,680)
	TOTAL MEMBERS' EQUITY	80,410,869	71,469,885
	TOTAL LIABILITIES AND MEMBERS' EQUITY	\$894,297,700	\$853,129,517

CONSOLIDATED STATEMENTS OF INCOME

	2025	2024
INTEREST INCOME		
LOANS TO MEMBERS	\$32,114,157	\$31,045,312
INVESTMENT SECURITIES	7,907,577	6,026,555
TOTAL INTEREST INCOME	\$40,021,734	\$37,071,867
INTEREST EXPENSE		
MEMBERS' DEPOSIT ACCOUNTS	14,780,925	14,086,000
BORROWED FUNDS	3,512,223	3,795,471
TOTAL INTEREST EXPENSE	18,293,148	17,881,471
NET INTEREST INCOME	21,728,586	19,190,396
PROVISION FOR LOAN LOSSES	2,026,321	2,365,000
NON-INTEREST INCOME	8,173,567	6,554,041
NON-INTEREST EXPENSE	26,003,708	23,297,409
NET INCOME	\$1,872,124	\$82,028

SUPERVISORY COMMITTEE REPORT

Ardent Credit Union's Supervisory Committee is appointed by the Board of Directors and **represents the best interest of the membership** by providing oversight of the Board of Directors, and **ensuring that the operations of the Credit Union are carried out in compliance** with the Federal Credit Union Act, the rules and regulations of the National Credit Union Administration, and the policies established by our Board of Directors. We do this by working with both **internal and external auditors to provide these assurances** through regular evaluation, monitoring, and strengthening of Ardent's internal control framework, and through an annual audit of Ardent's financial statements.

Cherry Bekaert performs certain internal audit functions, and submits its quarterly audit results to the Committee, with all observations and recommendations documented and monitored for completion by the Credit Union's compliance officer. We are pleased to report that the **business affairs of your Credit Union are managed accurately and materially in compliance with state and federal regulations.**

We also engaged **Doeren Mayhew CPAs and Advisors**, a certified public accounting firm, **to audit the financial statements** of the Credit Union. Doeren Mayhew's opinion was that the Credit Union's financial statements for the year ended December 31, 2025 are presented fairly in all material respects, and that there were **no weaknesses or material deficiencies** in Ardent's controls over financial reporting. In other words, you can rest assured that **Ardent is practicing sound fiscal stewardship over your assets.**

Based on these audits and our own observations, we are pleased to report that **Ardent is well-managed and financially sound.** Your Credit Union continues to maintain a high level of financial safety and compliance with laws and regulations – and most importantly, strives to make every effort to ensure that your assets are properly safeguarded.

On behalf of the entire Supervisory Committee, I'd like to thank the Board of Directors and Ardent's management and staff for their **commitment to ensuring that Ardent remains a financially strong and well-managed institution** relentlessly dedicated to its membership, through the most challenging of times and changing economic conditions.

We will remain vigilant representatives of our members' interests, ensuring Ardent Credit Union's financial soundness, as Ardent continues to provide you and your family with the highest level of member service. **It has been our pleasure to serve the fellow member-owners of Ardent Credit Union.**

Michael Archer
Supervisory Committee Chair



ELECTION OF DIRECTORS

THREE-YEAR TERMS

Adrienne Gittens
Scott Klesmer
Audrey Klijian

